Dispatcher's Role in Critical Incidents

This course brings a three dimensional view to the role of 9-1-1 dispatchers in critical incidents by incorporating field response priorities & the impact on control room operations. This presentation will explore lessons learned from the 2016 Palm Springs critical incident where Officers Vega & Zerebny were mortally wounded.

Hosted by Chino Police Department
5450 Guardian Way, Chino, CA 91710
POST PLAN IV - TUITION $125.00 CCN 1301-30941-19-003
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