



PERFORMANCE ANALYSIS FOR FIRST LINE SUPERVISORS

ANAHEIM, CA

APRIL 22nd – 24th, 2020

 (442) 215-4984

 laura@cldtraining.com

 Hosted By:
Anaheim Police Department

8201 Santa Ana Canyon Rd
Anaheim, CA 92808

Class begins at 0800 Hours

DETAILS

- POST & STC Certified
- 24 Hour Training
- Multiple Locations and Dates
- \$375 Tuition
- Easy Online Registration
- Phone Assistance Available

REGISTER

Visit: www.cldtraining.com
and click on "Courses" to
register and pay for
Performance Analysis for
First Line Supervisors
course.

Call Office: (442) 215-4984
or Cell: (760) 848-9683 for
additional courses or
registration questions.

OVERVIEW

This new 24 hour/ 3-day course is focused on the dynamics of analyzing personnel performance within a law enforcement agency. First line supervisors, and aspiring supervisors, are provided with a contemporary professional growth opportunity exploring the various leadership concepts involved with the ongoing appraisal of workplace productivity and personnel performance evaluations. Through facilitator-led discussions and learning activities, students will engage in topics including the impact of effective performance documentation related to organizational culture, providing effective feedback about performance, common appraisal mistakes, organizational pitfalls, performance accountability and leadership characteristics. This course addresses supervisory responsibilities including the continuous engagement and monitoring of employee performance in effectively achieving organizational goals, evaluating proactive problem-solving efforts and the effective delivery of law enforcement services to the community.

PRESENTER

LAURA HANLON, OWNER/DIRECTOR CONCEPT LEADERSHIP DEVELOPMENT
Laura Hanlon is a twenty-nine-year law enforcement veteran and retired lieutenant from Cathedral City Police Department. She holds a Bachelor of Science degree in Business Management and Administration from the University of Redlands, Ca, and a Master of Arts degree in Public Sector Leadership from St. Mary's College of California. She is a graduate of the Los Angeles Police Department Leadership program, California POST certified Executive Development school and California POST Supervisory Leadership Institute.

COURSE INFORMATION:

POST Course #1354-12441-19-010

(POST Catalogue Course Name; "Personnel Skills-Supervisors")

STC Certification #05432777

ADDITIONAL TRAINING LOCATIONS AND DATES:

- **Fresno, CA** **May 20-22, 2020**

TUITION

\$375